

**EAST Search History****EAST Search History (Prior Art)**

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S170	1	"6289333".pn.	US- PGPUB; USPAT	OR	OFF	2007/10/04 17:27
S171	1	"6449646".pn.	US- PGPUB; USPAT	OR	OFF	2005/07/22 21:03
S172	1	"5285400".pn.	US- PGPUB; USPAT	OR	OFF	2007/10/04 17:33
S173	18	(call adj4 (agent or operator or specialist)) same (call adj3 list\$4) same script	US- PGPUB; USPAT	OR	ON	2007/10/04 17:37
S174	350291	(internet or webpage or (web adj2 page) or (web adj2 server))	US- PGPUB; USPAT	OR	ON	2007/10/04 17:39
S175	17	S173 and S174	US- PGPUB; USPAT	OR	ON	2007/10/04 17:42
S176	4769	(internet or webpage or (web adj2 page) or (web adj2 server)) same ((merg\$4 or join\$4 or attach\$4) near4 (data or information))	US- PGPUB; USPAT	OR	ON	2007/10/04 17:42
S177	0	S173 and S176	US- PGPUB; USPAT	OR	ON	2007/10/04 17:43
S178	84737	((merg\$4 or join\$4 or attach\$4) near4 (data or information))	US- PGPUB; USPAT	OR	ON	2007/10/04 17:43
S179	0	S175 and S178	US- PGPUB; USPAT	OR	ON	2007/10/04 17:44
S180	367881	((add\$4) near4 (data or information))	US- PGPUB; USPAT	OR	ON	2007/10/04 17:43
S181	13	S175 and S180	US- PGPUB; USPAT	OR	ON	2007/10/04 17:44
S182	1	"6463149".pn.	US- PGPUB; USPAT	OR	ON	2007/10/12 20:52
S183	1	"6463149".pn.	US- PGPUB; USPAT	OR	ON	2008/05/27 07:28
S184	1	"6493447".pn.	US- PGPUB; USPAT	OR	ON	2008/05/27 07:31
S185	6102	(rout\$4 or receiv\$4 or forward\$4 or	US-	OR	ON	2009/01/27

		send\$4 or transmit\$5) near5 (voice adj2 call)	PGPUB; USPAT			15:16
S186	164	S185 and cookie	US- PGPUB; USPAT	OR	ON	2009/01/27 15:18
S187	164	S186 and (@ad<"20000105" or @prad<"20000105")	US- PGPUB; USPAT	OR	ON	2009/01/27 15:22
S188	20	S186 and (@ad<"20000105" or @prad<"20000105")	US- PGPUB; USPAT	OR	ON	2009/01/27 15:22
S189	0	S185 same cookie	US- PGPUB; USPAT	OR	ON	2009/01/27 15:27
S190	59	(call adj2 center) same cookie	US- PGPUB; USPAT	OR	ON	2009/01/27 16:15
S191	3	S185 and S190	US- PGPUB; USPAT	OR	ON	2009/01/27 16:16
S192	1	"20060080391".pn.	US- PGPUB; USPAT	OR	ON	2009/01/27 16:33
S193	1	"7085814".pn.	US- PGPUB; USPAT	OR	ON	2009/01/27 16:35
S194	1	"6744761".pn. and (call adj2 center)	US- PGPUB; USPAT	OR	ON	2009/01/27 18:06
S195	1	S194 and cookie	US- PGPUB; USPAT	OR	ON	2009/01/27 18:06

**10/11/2012 5:29:55 PM**  
**H:\ EAST\ Workspaces\ CallCenter.wsp**